



DINESH KUMAR

I am passionate about solving real-world business challenges through automation and artificial intelligence. My journey began with graphic and web design, evolved into WordPress development, and today I focus on building next-generation AI agents and automation systems.

I enjoy exploring new technologies, creating innovative solutions, and helping businesses leverage AI to improve efficiency and growth.

CONTACT INFO



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EXPERIENCE

AI Automation Expert

Parikshit Khanna (AI Trainer)

2024 - Present

Collaborated with Parikshit Khanna (AI Trainer) to design and implement AI-powered automation workflows, intelligent assistants, and business automation systems.



EDUCATION

BCA

Modern College of Professional Studies,
Ghaziabad - Affil. CCS University - Meerut

2014-2017

10th and 12th

UP Board

2012-2014



Build AI assistants using Make.com and Vapi AI for real business use cases



Create Agentic AI workflows for HR, booking, real estate, and loan enquiries



Automate lead capture, follow ups, and appointment booking workflows



Connect AI agents using webhooks and API based automation



Deploy AI chatbots on WordPress websites for customer interactions



LANGUAGE

Hindi

95%

English

80%

WordPress Web Developer

Micros IT Solutions

2022 - 2024



I develop professional and responsive WordPress websites using premium themes and custom configurations tailored to business requirements.

KEY PROJECTS

HR Assistant AI

- Built an AI assistant to handle employee queries, basic HR information, and onboarding support.

Hotel Booking AI

- Created an AI agent that handles date, room type, and customer detail collection for hotel enquiries.

Real Estate Enquiry AI

- Built an AI assistant to qualify leads, collect property requirements, and route enquiries to sales teams.

Loan Enquiry AI

- Developed an AI bot to collect customer details, loan type, and eligibility information for loan enquiries.

Website Automation and Chatbots

- Integrated AI chatbots into WordPress websites and automated contact forms, lead routing, and follow up notifications.

CERTIFICATIONS AND LEARNING

- Self trained in AI Automation and Agentic AI development
- Hands on learning with Make.com and Vapi AI
- Continuous learning in AI agents, workflow automation, and system integrations

CAREER OBJECTIVE

To work in a challenging AI Automation or Agentic AI Developer role where I can build intelligent AI systems, automate business processes, and contribute to scalable products that improve efficiency and customer experience.

DECLARATION

I hereby declare that the above information is true to the best of my knowledge.

STRENGTHS

- Strong problem solving mindset
- Ability to design real world automation workflows
- Fast learner in new AI tools and platforms
- Detail oriented and quality focused

SKILLS

AI and Automation

Make.comVapi AIn8nAgentic AI workflowsWebhook and API integrationGoogle Sheets & Website automation

Website and Chatbots

WordPress development & automationForm handling & lead captureChatbot integrationWebsite automation

Languages and Frameworks

HTMLCSSBootstrap